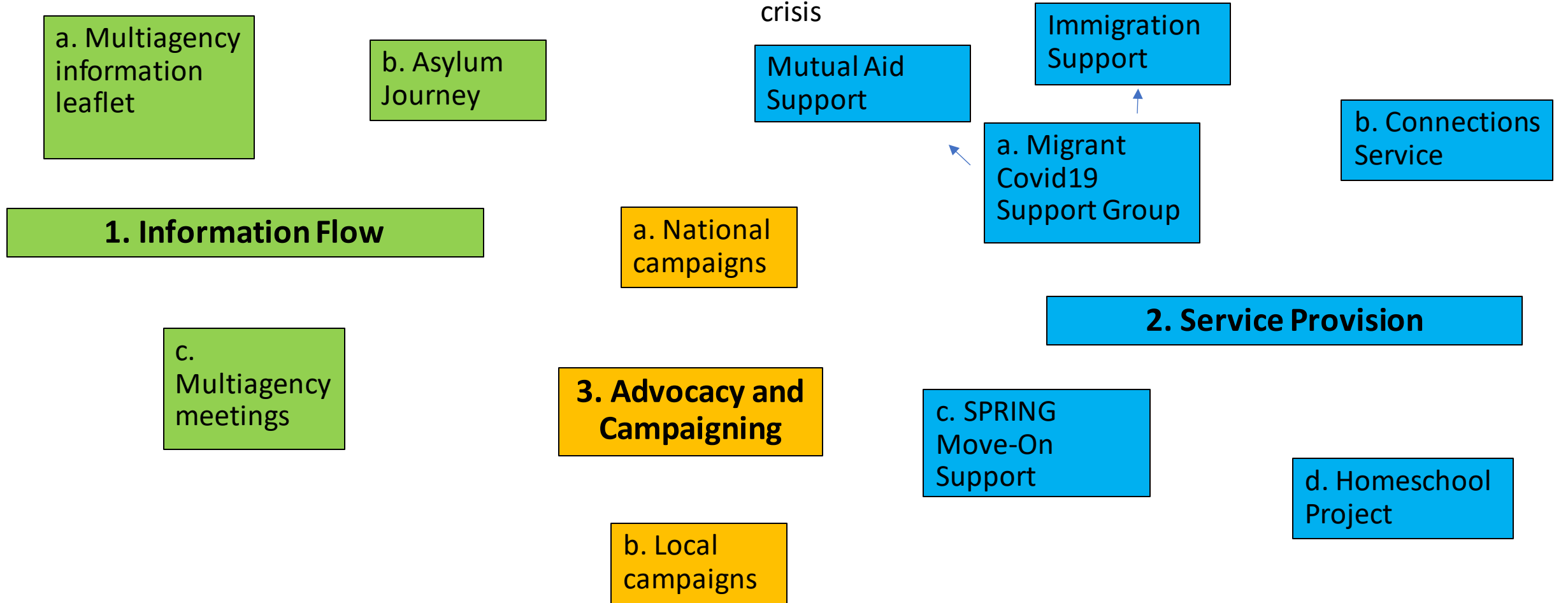


The Virtual Sanctuary

City of Sanctuary Sheffield are ensuring refugees and asylum seekers are INCLUDED, CONNECTED and SUPPORTED during the crisis



**City of Sanctuary
Sheffield**

Creating a Culture of Welcome

The Virtual Sanctuary – Service Provision Breakdown

Access: Asylum Seeker Support – 07419348379; Refugee support - 07421313518

<p>a. Migrant Covid19 Support Group</p>	<p>b. Connections Service</p>	<p>c. SPRING Move on Support</p>	<p>d. The Homeschool Support Project</p>	<p>b. The Asylum Journey</p>
<p><i>Jan.thompson@sheffield.cityofsanctuary.org</i></p>	<p><i>Alexi.dimond@sheffield.cityofsanctuary.org</i></p>	<p><i>Blessan@sheffield.cityofsanctuary.org</i></p>	<p><i>humaira@savte.org.uk</i></p>	<p><i>andrew.jeffrey@sheffield.cityofsanctuary.org</i></p>
<p><i>Provides mutual aid style support for refugees and asylum seekers in Sheffield staffed by experienced volunteers</i></p> <p>Mutual Aid Support</p> <p>What is provided:</p> <ul style="list-style-type: none"> - Food and medicine deliveries - Clothes - Access to ESOL - Resources for children - Connectivity support (Radio, tv, data) - Support accessing Free School Meals <p>Immigration Support</p> <p>What is provided:</p> <ul style="list-style-type: none"> - Immigration info and signposting - Health referrals 	<p><i>Provides one to one support for individuals who have found themselves isolated by the pandemic</i></p> <p>What is provided:</p> <ul style="list-style-type: none"> - Weekly phonecalls with volunteers - Referrals to one of our other services or partner organisations if required - Service provided in 6 community languages including Arabic, Farsi and Albanian 	<p><i>Provides move on support for refugees recently given leave to remain in the UK</i></p> <p>What is provided:</p> <ul style="list-style-type: none"> - Initial assessment - Referrals to partner organisations for the following: <p>Housing support – SCC; Setting up bank account – SCC; English Language support – SAVTE; Counselling – Solace; Food, clothes and connections service</p> <ul style="list-style-type: none"> - CoSS; Accessing benefits - CAS 	<p><i>Provides children, families and individuals with support overcoming digital exclusion</i></p> <p>What is provided:</p> <ul style="list-style-type: none"> - Support accessing homeschool work on google classroom, collaborate, microsoft teams - Support with device setup - Support setting up proper online safety systems for families - Support using zoom - Support setting up a gmail account - Other support as required 	<p><i>Tailored, comprehensive and up to date information about services and support for people seeking Sanctuary in Sheffield.</i></p> <p>What is provided:</p> <ul style="list-style-type: none"> - Regularly updated website with information divided into easily searchable topics - Service provider contact details and referral forms - Information about topics reviewed by experts to enable provision of holistic support and to facilitate self-help